

QUESTIONS FOR SAP FOCUS GROUPS

Students who attended SAP:

1. What information shared and/or components of the program during you SAP experience proved useful for you during this first year at Cal Poly?
2. What was the least helpful aspect of the program?
3. As a transfer student, how prepared were you to handle registration for classes and other transition issues (payment for registration, financial aid, parking, etc.) prior to attending SAP?
4. Please describe the resources that have provided support during your transition.
5. How has your understanding of policies, procedures, and degree requirements changed, improved, etc. since your first quarter.
6. How did you connect with other students in your major/college?
7. How did you connect with any faculty or staff members?
8. Where do you normally turn to better understand issues you may have regarding academic policies and procedures?
9. Please give three words to describe the easiest part of your transition from community college, and three words to describe the hardest part of the transition.
10. Reflecting back on what's been shared, let's see if we can come to consensus on the top three priorities for improving the services to transfer students during the SAP program.

Students who did not attend SAP:

11. As a transfer student, how prepared were you to handle registration for classes and other transition issues (payment for registration, financial aid, parking, etc.) prior to attending SAP?
12. Why didn't you attend SAP?
13. Please describe the resources that have provided support during your transition.
14. How has your understanding of policies, procedures, and degree requirements changed, improved, etc. since your first quarter.
15. How did you connect with other students in your major/college?
16. How did you connect with any faculty or staff members?
17. Where do you normally turn to better understand issues you may have regarding academic policies and procedures?
18. Please give three words to describe the easiest part of your transition from community college, and three words to describe the hardest part of the transition.
19. Reflecting back on what's been shared, let's see if we can come to consensus on the top three priorities for improving the services to transfer students during the SAP program.